



# INSTALLATION CONTRACT

Salesperson: \_\_\_\_\_ Date: \_\_\_\_\_

Customer Name & Address

\_\_\_\_\_

\_\_\_\_\_ **Zone:** \_\_\_\_\_

Email: \_\_\_\_\_

2550 E Dempster St.  
Des Plaines, IL 60016  
847-824-7411  
Fax: 847-824-8136

Phone<sup>1</sup>: \_\_\_\_\_ Name<sup>1</sup>: \_\_\_\_\_  
Phone<sup>2</sup>: \_\_\_\_\_ Name<sup>2</sup>: \_\_\_\_\_

**New plants to be installed in:** Front yard Back yard Side yard (left or right)

**Circle all that apply:** Under tree canopy Within 6ft of a building/pavement Near overhead wires/utility poles

**Parkway Install?** Yes No (customer to provide permit-if required- prior to install from approved village/city tree list.)  
\* Lurvey does not install on City of Chicago parkways \*

**Is new plant going into an existing bed?** Yes No (Additional fee will apply for extensive bed cutting and mulching)

**Did a tree or shrub exist in the new planting location?** Yes No  
(New installation cannot be planted on or within six feet of large stumps or recently grounded stumps with only chips in hole.)

**If yes, was the stump removed?** Yes No **Method of removal:** Grinding Axe Shovel Chemical

**How long ago was the stump removed?** \_\_\_\_\_ (Installer does not have a grinder but may dig out smaller stumps)

**Does material need to enter through a gate?** No Yes specific measurement: \_\_\_\_\_ **Locked?** Yes No

**Are there any other obstacles to reaching the planting site?** No Yes: stairs, hills, plants, hardscape, other: \_\_\_\_\_

**What is the exact width of the root ball?** \_\_\_\_\_

**Is there a sprinkler system on site?** Yes No **Does customer know layout?** Yes No

**Any other underground obstacles?** Yes No

\_\_\_\_\_ Lurvey and its install contractor will call JULIE but are NOT RESPONSIBLE for damages to utilities NOT marked by JULIE, also secondary gas lines (grills, lanterns), outdoor lighting, sprinkler systems, electric to garages, invisible dog fence, etc. not informed by customer.

\_\_\_\_\_ Dogs will remain in the house during installation.

\_\_\_\_\_ Lurvey's install contractor will call customer to arrange site inspection within 5 to 7 business days from the next day of purchase. Contact for installation will occur after JULIE flagging.

\_\_\_\_\_ Customer is responsible for proper initial and all future watering needs.

**(Please Initial to indicate acceptance of the statements above)**

**Notes and special requests** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ Flags issued for marking install site \_\_\_\_\_ Lurvey watering guide received  
\_\_\_\_\_ Customer requests to be present for site inspection \_\_\_\_\_ Customer requests to be present for install  
\_\_\_\_\_ Perennials install request \_\_\_\_\_ Additional mulch or soil to be quoted  
\_\_\_\_\_ Additional projects to be quoted by Lurvey's install contractor and fees paid to installer  
(During peak season -- April, May, June -- additional projects may be delayed)

## Installation Contract 2024

**Installation Fee:** 1.5 times the original list price of the nursery plant purchase. (Example: A \$400.00 tree will cost \$600.00 for the installation fee) \$400.00 for the tree and \$600.00 for installation fee totaling \$1,000.00 plus tax.

**Minimum plant value of \$400.00.** Installations are done from April through October.

Included in the fee: 100% 1 year guarantee, pre-installation site inspection, delivery, installation, bio-tone starter fertilizer and soil amendments as needed for quality root growth, shredded hardwood mulch applied to new plant for water conservation, removal, and disposal of soil debris from planting, and recycling of soil and containers.

Planting procedures may vary based on soil and site conditions. Please notify Lurvey within 48 hours after planting if you are dissatisfied with the installation. Acts of nature including extreme weather, neglect of installed plants, as determined by Lurvey's install contractor will void this guarantee.

- Trees and shrubs are living things and require proper care of watering, and insect/disease control. Care of newly planted nursery stock is the buyer's responsibility and lack of care will void this guarantee.
- Any plant health concerns of the installed plants in the first year should be reported to the garden center plant health staff. A **Plant Health Check** will be initiated, and the Lurvey's install contractor will call you within 7 business days to schedule an appointment to inspect the plant. If authorization is given, visit the garden center to make a selection. There is no time limit for authorized replacement. Multiple plant health checks are subject to additional fees.
- A tree, evergreen, or shrub must be at least 50% dead to qualify for the one time replacement. Authorization for replacement can only be made by Lurvey's installer and/or the plant health dept. Please allow 48 hours after your plant health check for a replacement authorization to be sent to Lurvey Garden Center.
- If you request replacement in a new location, a new installation fee will be charged.
- Replacements are assumed to be the same size/variety as originally purchased and will be planted in the same location unless we recommend otherwise. If the price of the identical replacement nursery stock is either greater or less than the original price, there is no charge or credit to the buyer. If the buyer elects to replace the dead tree/shrub with another variety, may do so if it is of equal or lesser value than the original purchase price. No credit is given for lesser-priced plant or a plant on sale. There will be a new charge for both plants and install if a more expensive plant is selected. The replacement planting is guaranteed for 30 days. If a replacement plant is not available, the warranty will be extended to the next year.
- Healthy nursery stock will not be replaced for design or aesthetic reasons.
- Full removal of plant cage and burlap is not recommended and may void guarantee.
- Additional projects quoted by Lurvey's install contractor and fees paid to, are not guaranteed by Lurvey.
- 15% restocking fee will apply for returned plants on installation day that can't be planted due to site unprepared.
- **Planting locations more than 20 miles from the Des Plaines store will be assessed a \$150.00 travel fee.** which includes purchases made at Lurvey's Volo and Park City locations.
- Scheduled installation and site inspection days could change due to inclement weather occurring around or on planting date. Both are done Monday thru Friday approximately 8am. to 3:30pm.
- As an install customer, you are automatically enrolled in the "Lurvey Loyalty Club" customer rewards program. Entitles you to future discounts, specials, and points program. Volume discount program of 5% off a \$1,000 and 10% off \$2,000 materials before tax and services, per transaction.

I have read and agree to the terms and conditions of this installation contract.

**Customer signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Revised 4/2024

**Reviewed by:** \_\_\_\_\_

Lurvey nursery staff